

Christos Copani

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SUMMARY

Experienced Systems and Cloud Engineer with expertise in Microsoft 365, Azure, Windows Server, and hybrid environments. Skilled in infrastructure design, migrations, cloud and on-premises administration, and enterprise IT operations. Recently transitioned into cybersecurity leadership, overseeing endpoint protection, vulnerability management, and security team operations. Proven ability to mentor engineers, drive secure and scalable solutions, and deliver high-quality IT services in dynamic enterprise environments.

EXPERIENCE

Cybersecurity Team Leader

AlgoSystems S.A.

June 2025 - Present

- Led the Cybersecurity team in protecting enterprise servers, endpoints, and cloud environments, ensuring compliance with organizational and regulatory security standards.
- Oversaw vulnerability management, including scanning, analysis, and remediation of security risks across infrastructures.
- Directed implementation and administration of EDR/XDR solutions, DLP systems, and privileged access management via CyberArk to enhance threat detection and control.
- Utilized FortiTester for breach and attack simulations, validating security defenses and guiding remediation strategies.
- Collaborated with the network team to strengthen firewall configurations, access controls, and overall perimeter security.
- Partnered with the Systems & Cloud teams to align security best practices with infrastructure design, Azure configurations, and M365 integrations.
- Mentored and developed cybersecurity engineers, fostering a proactive security culture and establishing incident response playbooks and standard operating procedures.
- Supported executive leadership with risk assessments, security reports, and strategic recommendations to continually improve the organization's security posture.

Deputy Head of Systems & Cloud

AlgoSystems S.A.

November 2024 - June 2025

- Oversaw the design, deployment, and maintenance of both on-premises and cloud infrastructure, leading a team of systems and cloud engineers to ensure operational excellence.
- Led migration and integration projects aligning with business continuity and modernization goals.
- Collaborated with leadership to define cloud roadmaps, enforce governance policies, and evaluate new technologies to enhance infrastructure efficiency.
- Mentored and guided team members, establishing best practices, documentation standards, and streamlined support processes.
- Acted as a key liaison between technical teams, vendors, and management, providing clear communication and ensuring successful project delivery.

Senior Cloud Transformation Engineer

AlgoSystems S.A.

May 2022 - November 2024

- Designed, implemented, and supported Microsoft Azure and Microsoft 365 environments, including hybrid integrations with on-premises infrastructure.
- Led cloud migration projects, transitioning servers, applications, and user mailboxes from on-premises systems to Azure and Exchange Online with minimal downtime.
- Configured and managed Azure resources such as virtual machines, storage, networking, and identity services (Azure AD) to support enterprise workloads.
- Administered Microsoft 365 services — including Intune, Defender, SharePoint Online, and Exchange Online — ensuring security, compliance, and productivity.
- Deployed and maintained Windows Server environments in hybrid configurations, integrating Active Directory with Azure AD Connect for seamless identity management.
- Implemented backup and disaster recovery solutions across cloud and on-premises systems, ensuring data resilience and business continuity.
- Provided technical guidance and infrastructure design proposals for clients, optimizing performance, cost, and scalability in cloud and hybrid deployments.
- Collaborated cross-functionally with network and security teams to ensure compliance, reliability, and best practices across environments.

MW, Cloud & Cybersecurity Engineer

Bewise

September 2019 - May 2022

- Implemented, configured, and maintained Windows Server environments — including Active Directory, Exchange Server, and various application and backup servers — ensuring stability, security, and reliability.

- Designed and proposed IT infrastructure and cloud solutions for clients, covering server architecture, network topology, and virtualization strategies.
- Administered Microsoft 365 services, including Intune, Defender, and Exchange Online, for device management and secure collaboration.
- Deployed and managed Azure infrastructure, provisioning virtual machines, networking, and databases for scalable workloads.
- Executed server migrations from on-premises environments to Azure, improving performance, availability, and cost efficiency.
- Performed email migrations to Exchange Online, ensuring seamless transition and data integrity.
- Managed and monitored backup solutions to protect critical data and support disaster recovery objectives.

Computer Technician

CPI

August 2018 – September 2019

- Diagnosed, repaired, and upgraded desktop PCs and laptops, ensuring optimal performance and reliability.
- Performed hardware replacements, system imaging, and software troubleshooting to meet service-level agreements.
- Assisted in server preparation and deployment, including racking, cabling, and firmware updates to ready systems for configuration and production use.
- Conducted hardware testing and quality checks to verify stability before delivery to clients.

IT DSS

MSD Greece (Contractor)

August 2018 – September 2019

- Managed high volumes of support calls and tickets, delivering Tier 1 troubleshooting for over 250+ workstations, corporate mobile devices, and remote/off-site systems.
- Documented incidents, processes, and resolutions in the ticketing system to maintain consistent knowledge sharing and workflow transparency.
- Escalated complex issues to upper-tier teams and coordinated with external vendors and contractors to ensure timely resolution.
- Maintained status updates and tracked progress on high-priority tickets, ensuring clear communication with users and management.
- Provided remote support and technical assistance to a secondary site located internationally, ensuring continuity of operations across locations.

Junior System Administrator

PASPARTU Multilingual Translation Services

March 2016 – August 2018

- Provided hardware and software support to in-house and remote users, ensuring smooth day-to-day operations.
- Installed, configured, and maintained servers and network infrastructure, supporting organizational IT needs.
- Assisted in troubleshooting, upgrades, and routine maintenance, helping maintain system reliability and performance.

EDUCATION

Bachelor of Arts (Honors) in Animation & 3D Interactive Media

AKTO College • 2016

CERTIFICATIONS

Microsoft Certified: Security Operations Analyst Associate (SC-200)

Microsoft Certified: Azure Virtual Desktop Specialty (AZ-140)

Microsoft Certified: Windows Server Hybrid Administrator Associate (AZ-801)

Microsoft 365 Certified: Security Administrator Associate (MS-500)

Microsoft Certified: Azure Security Engineer Associate (AZ-500)

Microsoft Certified: Azure Administrator Associate (AZ-104)

SKILLS

Microsoft 365, Azure, Exchange Online/Server, Intune, Defender, Hybrid Infrastructure, Server Migrations, Windows Server, Linux Servers, Virtualization (Hyper-V/VMware/Proxmox), Backup & DR, Docker/Containers. PowerShell, FortiGate Firewalls, FortiGate APs, pfSense, EDR/XDR Technologies, DLP, CyberArk.
